

Emergency Medical Services

(EMS)

Here Are Some of the Questions and Comments from the Survey

- *Actions to ensure emergency vehicle access at all gates at all hours.*
- *City ambulance service after 7pm*
- *Improved ambulance access*
- *Security, EMS response, protocol for contacting 911*
- *Reasonable response time for a paramedic equipped ambulance.*
- *Why does the City not have an ambulance emergency team?*
- *Currently there are ten county only ambulances covering a very large land area, usually coming from a distant point???*
- *Why can't there be a police sub station located closer to Woodside? We have a larger enough population and TAX BASE that should get some geographic preference. There sure are plenty of empty real estate along Whiskey road.*
- *Emergency Services Security (What can we expect from our Security?)*
- *Timely SPEED of emergency vehicles to emergency site. (EMT, ambulances etc). 30 min. Is NOT acceptable!*
- *Update on Woodside emergency vehicle access and ability to provide prompt service.*

EMS Committee

Jerry Hughson (WPPOA Board Member)

Greg Hoffman (WPPOA Board Member)

Larry Wittenmyer (WPPOA President)

John Dangler

Rick Doran

Bill Miller

Jan Mitchell

Chip Strock

EMS Committee

The EMS Committee met with County EMS Officials on Dec 18th
The “general” topic was response times in Woodside

- Camille Furgiuele (County Councilwoman)
- Tommy Thompson (County EMS Director)
- Darryl Davis (EMS Coordinator)
- Jimmy Williamson (EMS Technician) (IT Data)
- Clay Killian (County Administrator)
- Andy Merriman (Asst County Administrator)
- Scott Singer (former County Councilman)

EMS Discussion

- ❖ *General Information on Aiken County*
- ❖ *EMS Locations*
- ❖ *City vs County Responsibilities*
- ❖ *Limitations and Challenges*
- ❖ *What We in Woodside Have Done*
- ❖ *Smart 911*



Aiken County

- As of the 2010 U.S. Census, its population was 160,099. Its largest city is Aiken.
- Area of Aiken County: 1,080 mi² (2,797 km²)
- Population Aiken County: 164,176 (2013)
- Population of the City of Aiken: 30,296 (2013)
- County seat: Aiken
- Cities: Aiken, North Augusta, Wagener, New Ellenton, Jackson, Monetta, Salley, Windsor, Burnettown, Perry

EMS Locations in Aiken County

Ten EMS Stations

- Station 1: Belvedere (537 Edgefield Rd, Belvedere, SC) (16.6)
- Station 2: Langley (127-2 Langley Dam Rd, Langley, SC) (9.0)
- Station 3: Beech Island (Williston Hwy/Pinelog Rd, Beech Island, SC) (10.4)
- Station 4: Wagener (49 Roy St, Wagener, SC) (26.7)
- Station 5: Aiken (621 York St, Aiken, SC) (5.2)
- Station 6: JD Lever (2408 Columbia Hwy N, Aiken, SC) (11.1)
- Station 7: Windsor (120 Cedar Rd, Windsor, SC) (15.4)
- Station 8: Bridgestone (822 Bettis Academy Rd, Graniteville, SC) (12.5)
- Station 9: College Acres (23 Citadel Dr, Aiken, SC) (3.8)
- Station 10: Monetta (3576 Wire Rd, Aiken, SC) (24.0)

EMS Locations in Aiken County

Four Contract/Volunteer Stations

Capital City (121 East Marion St., North Augusta, SC)(14.7)

South Star (681 Silverbluff Rd, Aiken, SC) (1.2)

Aiken Rescue (631 Kershaw Street, Aiken, SC) (5.5)

Jackson First Alert (508 Atomic Rd, Jackson, SC) (14.8)

City vs County Responsibilities

- There are two Dispatch Centers
 - City
 - County
- If you are using a mobile phone, it depends on cell tower.
- Ten EMS units are owned by the County
- Four EMS units are contract or volunteer
- All of the EMS units are “controlled” the County
- The City of Aiken Public Safety (Fire and Police) are First Responders

Limitations and Challenges

- Main Limitation: Resources
 - \$\$\$\$
 - Recruitment Battle
- Aiken County is a large county
- An EMS vehicle may be “tied up” for hours on one call
- The closest EMS vehicle is dispatched

What Woodside Has Done

- *Access: All entrances to Woodside available 24/7*
- *Hollow Creek gate (Anderson Pond) and the Village Gate no longer barricaded from midnight to 6AM*
- *All County EMS vehicles now have Woodside barcodes*



- Provides essential information to Emergency dispatcher if you call 911
- EXAMPLES
 - How many people live in the home
 - How many are children
 - How many are vulnerable adults
 - Specific illnesses (heart problems, disabled, diabetes, etc)
 - Pets
 - Directions to the house
 - Much more.....

<http://www.aikencountysc.gov/>

<https://www.smart911.com/>

COMMON AREA LANDSCAPING

Response to Survey Items

Mary H Shultz

3/24/15

TOPICS AS STATED IN SURVEY RESULTS

- Budget for Cold Creek work
- Common area maintenance
- Landscaping plans
- Getting more out of the current vendor
- Improve the natural beauty of The Plantation by enforcing landscaping covenants on private property. Also, there are common areas in Woodside that need attention. The grass is either dead or filled with weeds and the shrubbery in need replacement.
- Landscaping
- Maintenance of the landscaping that abut the walking paths. Are residents going to be required at some point to trim their trees that were damaged by the ice storm? Some streets particularly West Pleasant Colony are unsightly. Will the Association consider asking for volunteers to help spruce up some of the common areas? Perhaps consider offering volunteers a percentage of the hours worked as payment for their yearly fee. Similar to what the city offers for working off their taxes.
- Over seeding & watering along WPDrive; Pruning back of wooded areas along WPD
- Over seeding of common areas every year. This is a waste of money. What's wrong with nature's dormant grass in the winter?
- Replanting areas damaged by last year's ice storm
- Policy on cleaning up some damage on lots from ice storm
- Why do we pay Cold Creek huge sums of money to do a very poor job? (look at our irrigation system water our streets!)
- What we are doing to reduce the 2 largest expense items - security (while maintaining safety) and landscaping (while maintaining the beauty of the Plantation
- Why the POA does not have to follow the same landscape/property rules as do the individual home owners.

Budget vs Actuals for Landscaping (Jan 2015)

- 39 acres of lawn that require cutting, fertilizing, watering, pest treatment, and weed control
- 10,750 shrubs requiring fertilization, fungicide and pest control applications, as well as trimming and pruning
- 4,750 bales of pine straw, 67.5 cubic yards of pine bark mulch and 57 cubic yards of double ground mulch.
- The irrigation system comprises access to city water, 30 wells, 45 automatic timers and 25 battery valves.

LINE ITEM	2014 BUDGET	2014 ACTUALS	2015 BUDGET
Scheduled Maintenance	\$480,000	\$471,450	\$478,000
Unscheduled Maintenance	\$25,000	\$36,870	\$25,000
Irrigation repair	\$40,000	\$26,936	\$32,500
Salaries	\$7,000	\$6,522	\$5,900
Water	\$11,000	\$8,657	\$7,500
Electric	\$31,000	\$29,003	\$30,000
Vacant Lot Mowing	\$19,000	\$15,797	\$19,500
Garden Area	\$1,500	\$170	\$1,500
TOTAL	\$614,500	\$595,405	\$599,900

Vendor Cost Control Measures

- No cost increases for the past 3 years; no cost increases for this year and the next 3 years
- 2015: added scope and still reduced budget over 2014
- We only get billed for what is actually done
- Vendor addresses issues quickly and without question
- Competitive bids used for large unscheduled jobs

Over Seeding (Oct 2014)

- We have a very hostile environment for southern grass on roadsides
 - seeded Bermuda, centipede, carpet grass, Bahiagrass, and an extreme amount of weeds
 - Shade, shade and more shade
 - Extremely acidic soil resulting from leeching from wooded areas
- Consultations with experts
 - Winter die off of weeds in many places would result in bare dirt
- Looking at roadsides and where it makes sense, we can stop overseeding
 - Several areas identified where we have good turf

Wooded Areas

- Pruning of trees: establishing a 5-year cycling pruning program that will ensure the tree canopy is healthy
 - Contract awarded for clean up of Boxwood fence line and areas along Woodside Plantation Drive
- Removal of undergrowth: aesthetic improvement as well as fire safety
 - Example: Sterling Grove Circle and areas along Woodside Plantation Drive
- Removal of fallen trees from numerous areas
 - Long term project
 - Reviewing alternative solutions
 - Mechanical mastication, logging company

Firewise Program

- Program kicked on February 24
- Fire Risk Assessment
 - SC Forestry Service assessed our risk of fire in Woodside
 - Provided recommendations
 - Results of the assessment showed we are at the low end of high risk
- Major risk attributed to dead wood in forested areas and pine straw
 - Council established and is working
 - Volunteer group is working

Landscaping

- Adding perennial plantings to more areas to maintain green throughout the winter as well as reducing costs over long term
- Where grass is just too difficult to grow, covering it with mulch or ground cover
- Surveying the plantation to determine where our landscaping shrubbery is reaching end of life
 - Based on that survey, establish a replacement program (Ex: Red tips)
- Replacement landscaping in storm damaged areas
 - First we need to remove the storm damage- still a major work in progress and will be for at least another year
 - Survey the area to see what we really need to replace with an eye to maintaining a safe environment (line of sight issue)

Policy on Storm Clean up on Lots

- Surveying street by street as part of Firewise program
 - Initiating letters to property owners regarding need for clean up
 - Dead trees; excess debris removal; hanging branches

Is POA Subject to Same Rules

- Bottom Line Answer: Yes, we follow the same rules
- Exceptions
 - Special projects
 - Emergency responses
- Unaware of other issues: Please contact me and I will be happy to discuss

SECURITY

TOPICS

- **Answers to questions from Annual Meeting in September**
- **Gates**
- **Perimeter Fences**
- **ADPS Patrols**
- **Traffic Enforcement**
- **General Topics**

Answers to September 2014 Questions

Q: How can we improve emergency vehicle access after hours?

A: Action taken – Anderson Pond and Village Gates no longer hard locked between midnight and 6AM.

A: Action taken – Emergency vehicles provided bar codes for access at unmanned gates.

GATES

- **Recent Malfunctions**
 - **Mechanical and Electronic**
 - **Actions taken: Problems resolved. Located a local contractor with necessary qualifications to address malfunctions in a more timely manner.**
- **Q: Automation of main Gate?**
 - **Action Pending: Assessment of benefit. (Note: this is a critical choke point for non-resident after hours access and must be manned. Will assess value of automated arm in right lane (different bar code location))**

GATES

- **Q: Planned improvement for gates/illumination of Main Gate sign?**
 - **Actions Pending: Investigate illumination of Main Gate sign. Determine potential improvement requirements based on short and long term needs.**

PERIMETER FENCES

- **Most storm damage repaired.**
- **Some perimeter fencing suffering from age.**
- **Some incidences of intentional damage to fence.**
- **Residents encouraged to identify perimeter fence integrity issues to the POA**

ADPS PATROLS

- **Q:** Does ADPS patrol on a regular basis and is it at their discretion or that of the POA?
- **A:** The ADPS has jurisdiction throughout Woodside and makes regular patrols (daily).
- **A:** The POA does not control patrol times or frequency of patrols, that is the prerogative of ADPS based on needs and priorities.

TRAFFIC ENFORCEMENT

- **Q:** What is the role of the Woodside security contractor in traffic enforcement?
- **A:** Woodside security has no traffic enforcement authority.
- We recently suspended the practice of paying the ADPS to conduct off-duty traffic enforcement operations in the plantation. We continue to monitor speeds throughout the community with our portable speed sensor to determine if additional enforcement is warranted.

GENERAL TOPICS

- **Q:** What are the duties of the security patrol?
- **A:**
 - Controlling access at manned gate locations.
 - Reporting incidents or suspicious activity.
 - Patrolling the community during the hours of darkness.
 - They are not an augment or substitute for ADPS.

GENERAL TOPICS

- **Q:** What is the impact on security of the Woodside Club having outside members?
- **A:** The Woodside Club is responsible for obtaining club member decals from the POA and issuing them to their outside members.
- **A:** Additionally, both clubs are required to provide player access lists to security for specific golf guests and tournament players.

GENERAL TOPICS

- **Q:** How can we prevent construction vehicles from parking along streets and on top of hills?
- **A:** We continue to work with contractors/vendors to minimize impact on routine traffic. Extreme situations should be reported to the POA office.
- **Access:** Community access control is everyone's responsibility. It is important to insure that we are as prudent as possible when granting access. We will continue to strive to improve access control.